



NAAC DVV CLARIFICATIONS

Key Indicator - 5.1 STUDENT SUPPORT

Metric ID	Particulars
5.1.4	The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases 1. Implementation of guidelines of statutory / regulatory bodies 2. Organization wide awareness and undertakings on policies with zero tolerance 3. Mechanisms for submission of online/offline students' grievances 4. Timely redressal of the grievances through appropriate committees

HEI Input:

A. All of the Above

DVV Clarification	HEI Response
Provide the Minutes of the meetings of student grievance committee, as per metric.	Minutes of the meetings of student grievance committee, as per metric are provided.
Provide the Circular/web-link/ committee report justifying the objective of the metric.	Circular/web-link/ committee report justifying the objective of the metric is provided
Provide the Proof of constitution of Internal committees / Grievances Committee formation / other committees as per UGC norms.	Proof of constitution of Internal committees / Grievances Committee formation / other committees as per UGC norms is provided.

LIST OF DOCUMENT UPLOADED

S.No	CONTENT	Link
1	Minutes of the meetings of student grievance committee	VIEW
2	Circular/web-link/ committee report justifying the objective of the metric	VIEW
3	Proof of constitution of Internal committees / Grievances Committee formation / other committees as per UGC norms	VIEW